



WE ARE HIRING

Join our team

FIELD SERVICE ENGINEER

We at **Rieckermann Indonesia** are on an exciting journey of growth and are looking for a motivated Field Service Engineer to help us achieve our vision to become “your first choice industrial solution provider”. At Rieckermann, our employees are our most precious asset. We embrace the values Quality, Commitment and Trust, which our colleagues and customers can appreciate in their Rieckermann experience. We welcome ideas and innovative processes that can help us drive our organization further, and encourage learning and growth for your continuous professional development.

Rieckermann is a privately-owned group of companies providing international industrial solutions. We have more than 750 employees at 26 offices in 18 countries spanning Europe, Asia and the Middle East. We have been in business since 1892 and have established ourselves as a leading provider in our core markets and industries. Our service portfolio covers the entire value chain and scope of industrial plant development in 11 industry sectors: from single unit machines and equipment to complete production lines. We deliver high quality, tailor-made solutions in engineering operations, process technologies and technical services.

If you are an excellent Field Services Engineer and would like to grow with us, **please apply by sending your resume to** Ms. Daisy Korompis at k.daisy@rieckermann.com

Key duties

- Provide installation, maintenance and repair of industrial equipment and solutions for customers
- Installation of Mechanical and Electrical machinery and plant components according to plans and engineering drawings
- Recommend spare parts to customers
- Provide excellent service to customers by giving undivided attention and focus on meeting their needs
- Train customers to operate and or maintain machines
- Troubleshoot via phone, email or in person
- Provide information and help customer to upgrade/retrofit their machine
- Attend meetings with regards to installations, service matters, technical solutions and administrative matters of the company
- Comply to all regulations and processes set by the organization by the manager in addition to HSE (health, safety & environment) policies

Key requirements

- Degree in Mechanical or Electrical Engineering or equivalent
- Minimum of 2 years of experience in machineries industry
- Good computer skills and proficiency in MS Office Applications
- Good interpersonal, communication and presentation skills
- Goal-oriented, dynamic and high sense of responsibility
- Working well under pressure
- Working self-reliantly
- Team and disciplined working spirits
- Professional appearance and demeanor
- Good written and verbal English skills
- Readiness to travel frequently and on short notice

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P.T. Rieckermann Indonesia

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Disclaimer: Your information will be used solely for your job application. By sending your CV to us, you agree that your personal data shall be processed by us for the abovementioned purpose. In the event that you wish to remove your personal particulars from our system in the future, please email us via the abovementioned email address.