

TECHNICAL SERVICES

ALWAYS AT YOUR SERVICE OUR QUALIFIED SERVICE ENGINEERS

At Rieckermann, our team of 150 trained and certified local field service engineers focus on your production excellence, providing long-term services and certified original spare parts.

Our close partnerships with our technology suppliers ensure that our team and your operators are always up-to-date keeping your machines up and running.

Our service engineers speak your language and know your local conditions well. They make sure your processing equipment is operating correctly and safely. Further, they support you with local content management, and ensure effective training of your machine operators and maintenance personnel on site.

Pre-installation services

- Site inspection
- Site preparation
- Site readiness, foundation, and consignment checks

Installation services

- Unloading & positioning
- Mechanical installation
- Electrical installation

Commissioning & training

- Installation verification
- Start-up
- Qualification (IQ/OQ)
- Instrument calibration
- Testing (functional & safety)
- Site acceptance test (SAT)
- Process & operator training
- Production assistance



Lifecycle services

- Spare parts & consumables supply
- Re-calibration service (of instruments)
- Service contracts
- Inspection/audit
- Preventive maintenance
- Corrective maintenance (remote/on-site)
- Overhauls

Life extension services

- Diagnosis/monitoring
- Operator skill development
- Modification/modernization
- Optimization/upgrades/retrofits
- Relocation

End of life services

- Dismantling
- Disposal

750 EMPLOYEES 150 SERVICE ENGINEERS 24 OFFICES 17 COUNTRIES



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