

## TECHNICAL SERVICES



### ALWAYS AT YOUR SERVICE OUR QUALIFIED SERVICE ENGINEERS

At Rieckermann, our team of 150 trained and certified local field service engineers focus on your production excellence, providing long-term services and certified original spare parts.

Our close partnerships with our technology suppliers ensure that our team and your operators are always up-to-date keeping your machines up and running.

Our service engineers speak your language and know your local conditions well. They make sure your processing equipment is operating correctly and safely. Further, they support you with local content management, and ensure effective training of your machine operators and maintenance personnel on site.

#### Pre-installation services

- Site inspection
- Site preparation
- Site readiness, foundation, and consignment checks

#### Installation services

- Unloading & positioning
- Mechanical installation
- Electrical installation

#### Commissioning & training

- Installation verification
- Start-up
- Qualification (IQ/OQ)
- Instrument calibration
- Testing (functional & safety)
- Site acceptance test (SAT)
- Process & operator training
- Production assistance

#### Lifecycle services

- Spare parts & consumables supply
- Re-calibration service (of instruments)
- Service contracts
- Inspection/audit
- Preventive maintenance
- Corrective maintenance (remote/on-site)
- Overhauls

#### Life extension services

- Diagnosis/monitoring
- Operator skill development
- Modification/modernization
- Optimization/upgrades/retrofits
- Relocation

#### End of life services

- Dismantling
- Disposal



**750**  
Employees

**150**  
Service engineers

**15+**  
Countries

#### CONTACT US TO LEARN MORE

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